|  |  |
| --- | --- |
| Rami Shoula  Food Services Manager | |
| |  |  | | --- | --- | |  | Profile Experienced Food Services Manager adept in all aspects of managing food and beverage service. Skilled in effectively directing staff and overseeing operations to ensure optimal productivity and high levels of customer satisfaction. Bringing forth several years of industry experience and a passion for food service. Equipped with a diverse skill-set, conducive to achieving goals. |  |  |  | | --- | --- | |  | Employment HistoryFood Services Manager at Affinity Catering Hall, Seattle August 2014 — September 2019   * Effectively coordinated daily dining banquet operations. * Created menus based on seasonal offerings and customer feedback. * Directed staff to achieve ultimate workflow and effectiveness. * Addressed any problems or customer concerns appropriately. * Maintained and managed inventories and scheduled orders accordingly. * Interviewed, hired, and counseled qualified staff.  Restaurant Manager at Albie's Steakhouse, Seattle June 2009 — August 2014   * Managed staff and restaurant procedures to ensure optimal performance. * Worked to create unique menu offerings based on season and creativity. * Monitored all aspects of service and motivated staff to go above and beyond. * Maintained inventory and scheduled orders accordingly. * Worked to ensure safety and sanitary guidelines were consistently met. |  |  |  | | --- | --- | |  | EducationAssociate of Communications, Bellevue Community College, Bellevue August 2008 — May 2010 High School Diploma, Ballard High School, Seattle September 2004 — May 2008 |  |  |  | | --- | --- | |  | ReferencesDonna Hynes from Albie's Steakhouse [hynes.donna@albiesteak.com](mailto:hynes.donna@albiesteak.com) · 206-995-5942 Michael Rodriguez from Affinity Catering Hall [rodriguezm@affinityhall.org](mailto:rodriguezm@affinityhall.org) · 206-559-4093 Leonard Halstein from Affinity Catering Hall [lenny@affinityhall.org](mailto:lenny@affinityhall.org) · 206-594-3211 | | DetailsSkills  |  |  | | --- | --- | | Food Safety | | |  |  |  |  |  | | --- | --- | | Performance Evaluation | | |  |  |  |  |  | | --- | --- | | Customer Service Skills | | |  |  |  |  |  | | --- | --- | | Inventory Control | | |  |  |  |  |  | | --- | --- | | Problem Solving Skills | | |  |  | |